



Why medical history matters in dentistry

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Abstract:

A patient's medical history is the cornerstone of safe and effective dental care. This article explores the *critical role of medical history* in dentistry, highlighting how it guides treatment planning, mitigates risks, and enhances outcomes. Key aspects include:

- Risk Assessment: Identifying conditions (e.g., diabetes, anticoagulants) that impact infection, bleeding, or anesthesia risks.
 - Personalized Care: Tailoring interventions for conditions like hypertension, allergies, or immunosuppression.
 - Drug Interactions: Preventing complications with medications (e.g., bisphosphonates, anticoagulants).
 - Legal & Ethical Compliance: Informed consent, privacy, and avoiding negligence.
- Packed with *best practices for gathering history (questionnaires, interviews, EHR integration)* and *clinical examples*, this guide empowers dental teams to prioritize patient safety and holistic care.

Keywords- dental care, medical history, patient safety, risk management, drug interactions.

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Introduction

Imagine walking into a dental clinic for a routine dental extraction or scaling, only to face a complication that could have been avoided if your dentist had known about a critical detail in your medical history(7). For Mr. ABC, a 55 year old male on anticoagulant medication, this scenario became a reality. Unaware of his blood thinner use, the dentist proceeded with the extraction, leading to severe bleeding that required emergency management.

This case underscores a fundamental truth in dentistry: a thorough medical history is the

cornerstone of safe and effective treatment. Unlike a simple cavity fill, most dental procedures carry risks that interact with a patient's overall health. Whether it is avoiding allergic reactions, adjusting medications, or preparing for systemic complications, knowing a patient's full medical history allows dentists to personalize care, mitigate dangers and improve outcomes(7).

In this article we will explore why medical history is indispensable in dental treatment, how it shapes clinical decisions, and what happens when it is overlooked. We will also outline best practices for both patients and providers to ensure this crucial step is not missed.

Why medical history matters in dentistry

A patient's medical history is not just a checkbox exercise- it's a roadmap for the dentist to navigate potential landmines and tailor treatment safety. Here's how it impacts Care (6):

1.Impact on treatment planning(7)

Systemic conditions like diabetes, cardiovascular disease, or autoimmune disorders can dictate everything from choice of anaesthesia to healing expectations. For example, a patient with uncontrolled diabetes may need their blood sugar stabilized before oral surgery, oral prophylaxis or any other invasive or minimally invasive procedure to prevent infection or poor and delayed wound healing.

2.Risk assessment and precautions(2,7)

A history of bleeding disorders (eg. Haemophilia) or heart conditions (eg. Prosthetic valve, history of infective endocarditis) demands specific precautions. Dentists may need to administer clotting factors preoperatively or prescribe IE prophylaxis to prevent life-threatening complications.



3. Medication considerations

Common medications like bisphosphonates (for osteoporosis) raise the risk of jaw osteonecrosis if invasive procedures are performed without precautions(6,7). Similarly patients on immunosuppressants(post organ transplant) need heightened infection control strategies.

4. Allergies and emergency preparedness

A latex allergy or reaction to local anaesthetics can turn a routine cleaning into a medical crisis. Knowing these risks lets dentists substitute materials and prepare emergency protocols(2).

The bottom line ?medical history transforms guesswork into strategy, protecting both patient and provider.

CONSEQUENCES OF INCOMPLETE MEDICAL HISTORY(8, 9)- when medical history is incomplete or inaccurate, the fall out can range from mild complications to life threatening emergencies. Here's how gaps in this critical data can lead to trouble:

A. Treatment complications

1. Excessive bleeding- like Mr. ABC'S case, failure to note blood thinners like aspirin, warfarin, clopidogrel etc. can lead to uncontrollable bleeding post procedure requiring transfusions or emergency intervention.
2. Delayed healing and infections- missing a patient's diabetes status might result in inadequate infection control, causing post op complications and prolonged recovery.
3. Medication interactions- prescribing NSAIDs to a patient on lithium for bipolar disorder without knowing their full regimen could trigger toxic lithium level

B. Medical emergencies

1. Allergic reactions- undisclosed allergies to antibiotics (eg penicillin) or dental materials (eg acrylics) can cause anaphylaxis – a rapid fatal response if epinephrine is'nt immediately available.
2. Hypertensive crisis- performing surgery on a hypertensive patient without proper BP management (due to incomplete history) risks stroke or heart attack on the dental chair.
3. Adrenal insufficiency- stress from surgery in a patient on long term steroids (undisclosed) may precipitate adrenal crisis (hypotension , shock)

C. Legal and ethical implications

1. Malpractice claims- complications from overlooked history often lead to lawsuits. Courts may view thorough history taking as the standard of care, making incomplete records a liability.
2. Loss of trust- patients experiencing preventable complications may lose faith in their provider, harming the doctor patient relationship.

Real world example

A 2018 study in journal of oral surgery described a patient who suffered staphylococcus aureus sepsis after dental implant placement. The patient had undisclosed type 2 diabetes and didn't follow post op antibiotic instructions- a cascade of errors rooted in inadequate history gathering.

Key takeaway

Incomplete medical history turns routine dentistry into Russian roulette. Investing time upfront to get it right prevents crisis and builds safer , more trusting relationships with patients.

Best Practices for gathering medical history

Getting an accurate medical history isn't just about ticking boxes-its about creating a dialogue, using tools effectively, and staying updated. Here's how the dental team can nail it:

1. USE A STRUCTURED QUESTIONNAIRE-

Start with a comprehensive health history form that patients fill out before their visit. Include sections for :

- Current medications (dosage , frequency)
- allergies(drugs, latex, dental materials)
- Chronic conditions (diabetes, heart disease, respiratory issues
- past surgeries/ hospitalizations
- family history (eg bleeding disorders, cardiovascular risks)
- Lifestyle (tobacco, alcohol, recreational drugs)

pro tip:use standardized forms like the ADA'S health history questionnaire or customize one for your clinic 's needs

2. REVIEW & CLARIFY WITH THE PATIENT

A) Don't treat the form as gospel. Dentists or hygienists should verbally review answers with patients to (5)-

- probe deeper (eg what's your blood sugar range ? if diabetes is checked).
- confirm medications (ask them to bring pill bottles if unsure)



- catch misunderstandings (eg patient lists “penicillin allergy” but means childhood rash.

B) ask open ended questions like “ have you had any recent changes in your health ?” ‘Do you take any medications – even vitamins or herbal supplements” “Have you ever had a reaction to dental anaesthesia or antibiotics?”

3. UPDATE AT EVERY VISIT(5)

- medical histories evolve. Review and update the record at each appointment, even for regular cleanings.
- quick questions to cover: any new diagnosis /hospitalizations since your last visit.
- any new medications started/ have your allergies and reactions changed?’

4. COLLABORATE WITH MEDICAL PROVIDERS

– If a patient has complex conditions (recent heart attack, organ transplant, cancer therapy) consult their physician

- Confirm current meds, and stability (egINR levels if on warfarin)
- Ask about needed precautions (eg antibiotics for endocarditis risk)
- Coordinate care for high risk procedures (eg extraction in haemophiliacs)
- Get written confirmation if a condition impacts dental treatment (eg cardiologist clears patient for surgery)

5. LEVERAGE DIGITAL TOOLS (CAREFULLY)

-EHR integration: if your practice uses electronic health records, ensure medical history flows into

9. VISUAL AID SUGGESTION- TABLE

Medical condition	Dental implication	Precautions to take
Diabetes	Infection risk, healing	Check HBA1C, antibiotics if uncontrolled
Anticoagulants use	Bleeding risk	check PT/INR, local hemostatic agents
Penicillin allergy	Antibiotic choice	use Clindamycin/ macrolides instead
Heart valve prosthesis	Endocarditis risk	IE antibiotic prophylaxis per AHA guidelines
Bisphosphanates use	Osteonecrosis	avoid extractions if on BPS; consult MD

treatment notes automatically-but staff must verify accuracy with patients (1).

- Red flag alerts: program your system to flag allergies, anticoagulants etc. so they pop up.
- caution ; digital forms can’t replace human follow up. Patients may misunderstand questions (eg checking “no” for allergies when they are unsure) .

6. ADDRESS , LANGUAGE AND LITERACY BARRIERS

- translated forms: offer questionnaires in patients native languages (use certified translators).
- interpreters: for in office reviews, work with interpreters (or use video tools like language line) if patient comfort with English is low.
- visual aids: use pictograms or simple icons to clarify questions (eg a picture of a heartnext to heart problems) .

7. TRAIN YOUR ENTIRE TEAM

- all staff (assistants, hygienists, dentists,) should knowhow to
 - a. spot red flags(patient says they are allergic to everything)
 - b. ask probing questions (when was your last heart attack ?)
 escalate issues (eg contacting MD’S if patient reports chest pain history
 - c.mock scenarios : role play ,history taking in staff meetings (eg patient denies meds butsmells like smoke – ask about tobacco use discreetly).

8. DOCUMENTDOCUMENTDOCUMENT

- write legibly (or type into EHR’S {electronic health records}) and time stamp each update.
- note who provided info (patient, caregiver , MD) and how it impacts treatment.



Example case for illustration

Patient A fills out history form noting 'HYPERTENSION' but lists no medicines. On review, Dentist learns BP is 160/100 mm of Hg today.

Action: daily elective care, refer to MD for BP control, document "BP unstable, await med clearance before surgery"

Confidential Medical History Questionnaire For Dental Treatment Purposes Only

Please take a few minutes to fill out this form accurately. Your answers help us provide safe and effective care. If you're unsure about any question, leave it blank and we'll discuss it with you.

Date: _____

Name: _____

Date of Birth: _____

Primary Care Physician: _____

Phone Number: _____

Section 1: General Health

1. How would you describe your overall health?

Excellent Good Fair Poor

2. Have you been hospitalized in the past 5 years? Yes No

If yes, please explain: _____

3. Do you have any ongoing medical conditions? (Check all that apply)

Diabetes Heart Disease High Blood

Pressure Asthma/Lung Disease

Cancer (type: _____)

Autoimmune Disorder (e.g., Lupus, RA)

Bleeding Disorder (e.g., Hemophilia)

Kidney/Liver Disease

Other: _____

4. Have you had any major surgeries? Yes No

If yes, list type and year: _____

Section 2: Medications & Supplements

1. Are you currently taking any prescription medications? Yes No

If yes, please list them (include dosage if possible):
Medication Dose Reason

amlodipin 10 mg Blood Pressure

2. Do you take any over-the-counter medicines, vitamins, or herbal supplements?

Yes No

Examples: aspirin, ibuprofen, fish oil, turmeric, etc.
List: _____

3. Have you ever taken bisphosphonates (e.g., Fosamax, risedronate, zoledronic acid, Zometa)? Yes No

If yes, for how long? _____ Route (oral/IV)? _____

Section 3: Allergies & Reactions

1. Are you allergic to any medications? Yes No

If yes, list medication(s) and reaction(s):

Medication Reaction (e.g., rash, anaphylaxis)
e.g., Penicillin Hives, swelling

2. Do you have any other allergies? (e.g., latex, food, dental materials) Yes No

If yes, list: _____

2. Have you ever had a bad reaction to dental anaesthesia (e.g., Novocain, lidocaine)?

Yes No

If yes, describe: _____

Section 4: Specific Health Concerns

1. Do you have or have you had any of the following? (Check all that apply)

Heart Attack/Stroke Angina/Chest Pain Pacemaker/Defibrillator

Heart Murmur/Valve Replacement High

Cholesterol Blood Clots/DVT

Artificial Joint (hip, knee, etc.) Organ Transplant (e.g., kidney, heart)

HIV/AIDS Hepatitis/Liver Disease

Seizures/Epilepsy

Radiation Therapy (head/neck) Chemotherapy

Other serious illness: _____

2. Do you have a bleeding problem or take blood



thinners? (e.g., warfarin, aspirin, clopidogrel, dabigatran) Yes No
If yes, list:

3. Women: Are you pregnant, trying to become pregnant, or breastfeeding? Yes No
If pregnant, trimester: 1st 2nd 3rd

Section 5: Lifestyle & Habits

1. Do you use tobacco?
 Never Former Current (type: _____ packs/day: _____)
2. Do you drink alcohol?
 No Occasionally Regularly (how often? _____)
3. Do you use recreational drugs (e.g., marijuana, cocaine)?
 Yes No
If yes, specify:

4. Have you ever been treated for substance abuse or addiction?
 Yes No

Section 6: Dental History

1. Have you had any complications with past dental treatments? (e.g., excessive bleeding, infection, anxiety issues) Yes No
If yes, explain:

2. Do you have any concerns about today's visit? (e.g., anxiety, pain control needs)

Section 7: Family Medical History

1. Has anyone in your immediate family had any of these conditions?
 Heart Disease (before age 55) Bleeding Disorder Diabetes
 Other inherited condition:

Consent & Authorization

- I certify that the above information is true and accurate to the best of my knowledge.
- I authorize my dentist to contact my healthcare providers if needed for treatment or emergencies.
- I understand that this information is confidential and part of my dental record.

Signature:

Date:

Clinic Use Only

- Review Notes:

- Red Flags/Alerts:

Allergy noted Anticoagulant use Pregnancy (trimester: _____)

High-risk meds (e.g., bisphosphonates, immunosuppressants) Other: _____

- Action Taken:

MD consult needed Special precautions planned Follow-up questions needed

- Reviewed by (BDS/MDS/MD/Staff):

Date:

Tips for Using This Questionnaire

1. Language Options: Offer translations if you serve multilingual patients.
2. Digital Version: Consider an electronic version (e.g., via patient portal) that autofills into EHRs.
3. Staff Training: Ensure front desk teams explain the form's importance and answer patient questions politely.
4. Updates: At each visit, ask patients "Has anything changed since your last update?" and re-sign/date the form.

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